

Hanson Public Library

Social Media Policy

The Hanson Public Library participates in various social media platforms (including, but not limited to, Facebook, Instagram, and Pinterest) with which Library staff and community members can interact through virtual communication. Social media provides a valuable and timely way for the Library to disseminate information and is used to provide a forum for Library staff and patrons to share opinions and information about library-related topics and issues. Social media is not the mechanism used by the Library to document or address Library user problems and concerns, or influence Library policy, procedures, or programs.

Social media is defined by *Merriam-Webster Dictionary* as “forms of electronic communication (such as websites for social networking and microblogging) through which users create online communities to share information, ideas, personal messages, and other content (such as videos).”

Public and staff comments, posts, and messages are welcome on Library sites. All such interactions will be regularly monitored and reviewed for content and relevancy by the Library. The Library reserves the right to edit or modify any postings or comments for space or content, while retaining the intent of the original post. All postings deemed unacceptable* or non-relevant will be removed.

**Includes obscene or racist content, personal attacks or threatening language, potentially libelous statements, plagiarized or copyrighted material, private or personal information published without consent, comments or hyperlinks unrelated to the content of the forum, commercial promotions or spam, organized political activity, images or other multimedia files that fall in any of the above categories.*

Users are expected to abide by the terms and conditions set by third party social media platforms, as well as follow appropriate federal and state laws.

The Library does not act in place of or in the absence of a parent or guardian and is not responsible for enforcing any restrictions which a parent or guardian may place on a minor’s use of this resource.

The Library asks that individual user complaints be brought directly to the Library Director so they can be addressed quickly and specifically.

The Library has the right to reproduce comments, posts, and messages in other public venues. Identifying information, other than first name, will be removed unless prior approval is granted by the user.

The Library is not responsible for, or liable for, any content posted by any participant in a Library social media forum and does not endorse any content outside of pages created by Library staff.

Adopted by the Board of Library Trustees
September 24, 2019